

## Theme I: Timely and Efficient Transitions

Measure		Dimension: Timely					
Indicator #1	Type	Unit / Population	Source / Period	Current Performance	Target	Target Justification	External Collaborators
Percentage of screen eligible female patients aged 52 to 69 years who had a mammogram within the past two years.	A	% / PC organization population eligible for screening	OHIP,RPDB, CCO-OCR,CIHI, SDS / April 2020 – March 2021	45.01	51.00	PEFHT's current performance of 45.01% is lower than reported for Ontario (51.7%) and the former SELHIN (51.9%) as reported in the Sep 2020 Primary Care Practice Report, we will aim closer to Ontario performance.	Hastings Prince Edward OHT

### Change Ideas

Change Idea #1 Offer support to offices to help identify patients who are due for breast screening.

Methods	Process measures	Target for process measure	Comments
Provide EMR queries for offices requesting help to identify patients who are due for cancer screening	# offices offered support to help identify patients for cancer screening	We will offer support to 100% of physician offices	current performance EMR data 2021/2022

**Measure**      **Dimension:** Timely

Indicator #2	Type	Unit / Population	Source / Period	Current Performance	Target	Target Justification	External Collaborators
Percentage of female patients aged 23 to 69 years who had a Pap test within the previous three years.	A	% / PC organization population eligible for screening	OHIP,RPDB, CCO-OCR,CIHI, SDS / April 2020 – March 2021	59.49	63.00	PEFHT's current performance of 59.49% is higher than reported for Ontario (53.0%) and slightly lower than former SELHIN (60.3%) as reported in the Sep 2020 Primary Care Practice Report, we will aim closer to the former SELHIN performance.	Hastings Prince Edward OHT

**Change Ideas**

Change Idea #1 Offer support to offices to help identify patients who are due for cervical screening

Methods	Process measures	Target for process measure	Comments
Provide EMR queries for offices requesting help to identify patients who are due for cancer screening	# offices offered support to help identify patients for cancer screening	We will offer support to 100% of physician offices	current performance EMR data 2021/2022

Change Idea #2 Explore opportunity for a Pap Clinic run by NPs and/or physicians to promote cervical screening

Methods	Process measures	Target for process measure	Comments
Will have a designated day/days for cervical screening for patients	Number of patients seen at the Pap Clinic for cervical screening	PEFHT will aim to see >25 patients in the Pap Clinic for cervical screening	

**Measure**      **Dimension:** Timely

Indicator #3	Type	Unit / Population	Source / Period	Current Performance	Target	Target Justification	External Collaborators
Percentage of screen eligible patients aged 52 to 74 years who had a FOBT/FIT within the past two years, other investigations (i.e., flexible sigmoidoscopy) or colonoscopy within the past 10 years.	A	% / PC organization population eligible for screening	OHIP,RPDB, CCO-OCR,CIHI, SDS / April 2020 – March 2021	57.26	61.00	PEFHT's current performance of 57.26% is lower than reported for Ontario (61.2%) and the former SELHIN (60.5%) as reported in the Sep 2020 Primary Care Practice Report, we will aim closer to Ontario performance.	Hastings Prince Edward OHT

**Change Ideas**

Change Idea #1 Offer support to offices to help identify patients who are due for colorectal cancer screening.

Methods	Process measures	Target for process measure	Comments
Provide EMR queries for offices requesting help to identify patients who are due for cancer screening	# offices offered support to help identify patients for cancer screening	We will offer support to 100% of physician offices	current performance EMR data 2021/2022

## Theme II: Service Excellence

Measure	Dimension: Patient-centred						
Indicator #4	Type	Unit / Population	Source / Period	Current Performance	Target	Target Justification	External Collaborators
Percent of patients who stated that when they see the doctor or nurse practitioner, they or someone else in the office (always/often) involve them as much as they want to be in decisions about their care and treatment	P	% / PC organization population (surveyed sample)	In-house survey / April 2021 – March 2022	92.37	93.00	PEFHT's performance of 92.37% exceeded Ontario (86.4%) and SELHIN (88.1%) as reported in the HQO's Measuring Up 2019. PEFHT will continue to aim to maintain performance.	

### Change Ideas

Change Idea #1 Explore opportunities for surveying patients to determine if patients feel they are involved as much as they want to be in decisions about their care and treatment.

Methods	Process measures	Target for process measure	Comments
Further discussion on how best to proceed surveying patients other than having physician offices select their patients to be surveyed, i.e. use PEFHT staff, online survey, etc.	Number of patients surveyed.	PEFHT will aim to survey 200+ patients	Total Surveys Initiated: 132  current performance patient surveys 2019/2020

## Theme III: Safe and Effective Care

Measure		Dimension: Safe						
Indicator #5	Type	Unit / Population	Source / Period	Current Performance	Target	Target Justification	External Collaborators	
Percentage of non-palliative patients newly dispensed an opioid prescribed by any provider in the health care system.	P	% / Patients	CAPE, CIHI, OHIP, RPDB, NMS / March 31, 2021	3.60	3.00	PEFHT's current performance of 3.6% is higher than reported for Ontario (2.8%) and the former SELHIN (3.2%) as reported in the Sep 2020 Primary Care Practice Report.		

### Change Ideas

Change Idea #1 We will not be working on this indicator in this QIP as 75% of the opioids prescribed were prescribed by other providers (e.g. other family physicians, dentists, surgeons) but will continue to share data from the Primary Care Practice Reports for this indicator for awareness

Methods	Process measures	Target for process measure	Comments
Continue to share data from the Primary Care Practice Reports	No process measure as we will not be working on this indicator	No target as we will not be working on this indicator	current performance Primary Care Practice Report Sep 2020